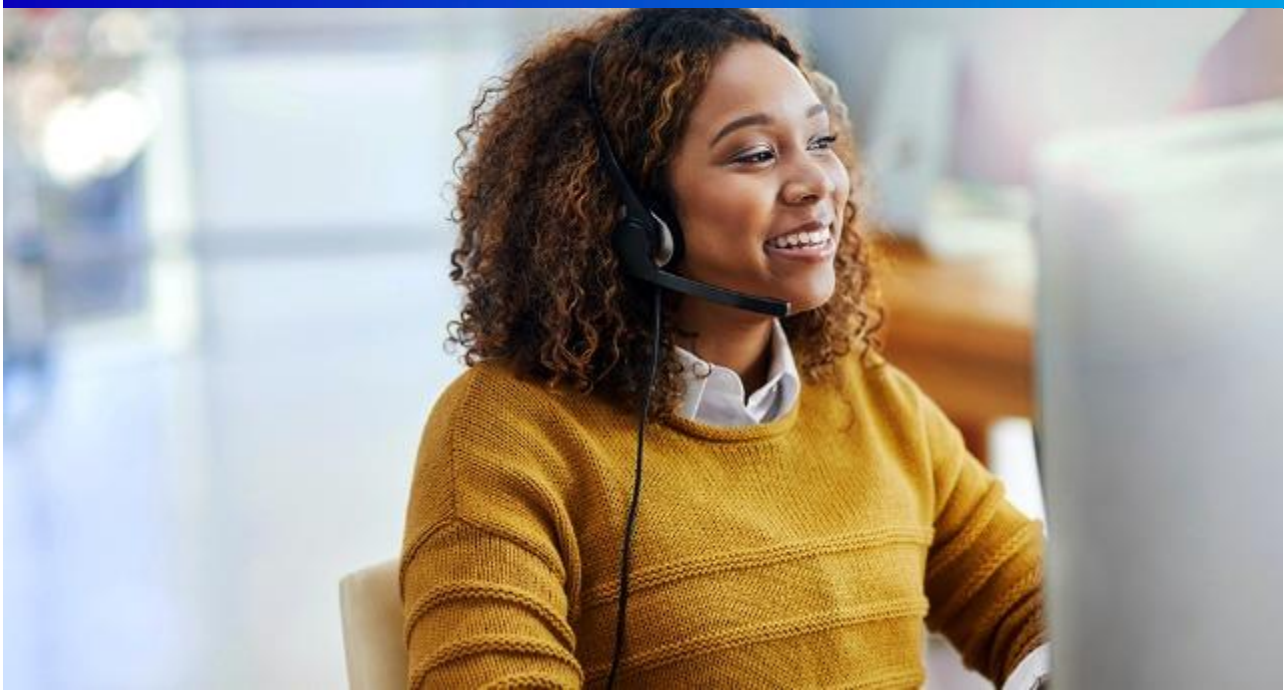
AIRFRANCE KLM AgentConnect.biz



More time: book Air France and KLM with confidence

Air France and KLM continue to offer your customers more time and flexibility when planning a holiday or to visit family and friends again. For both airlines it is important that customers can book their trip with confidence and have flexibility when needed. We are extending the sales period for the Air France and KLM Voluntary Rebook Policy to **February 28, 2022.** Tickets bought up to and including February 28, 2022, with the first flight scheduled before or on June 30, 2022, will benefit from the current flexibility offered:

- Rebook according to the fare conditions with no change fee involved
- Request a refundable voucher (EMD CDET), valid for one year from date of issuance
- Request a refund with the waiver code indicated in the Global COVID-19 policy

Customers traveling on or after July 1, 2022, are able to rebook or request a refund according to the fare conditions of their booked ticket.

For more details, please see the updated flowchart or refer to the COVID-19 Voluntary Rebook Policy published on AgentConnect.biz.

GO TO AC.BIZ

Travel healthy and safely with Air France and KLM

With Air France and KLM, you can rest assured all measures are taken to make your customer's journey and health as safe as possible. We both are awarded with the 2021 APEX Health Safety Diamond Award and on top of that, our Transatlantic partners Delta Air Lines and Virgin Atlantic also received this award. Read about our health and safety measures on airfrance.com or KLM.com, Delta Pro or the new Virgin Atlantic Partner Hub.

Please refer your customer before traveling to the latest travel requirements on the Air France and KLM TravelDoc websites so they always travel well prepared.

Air France and KLM renew fleet for sustainability

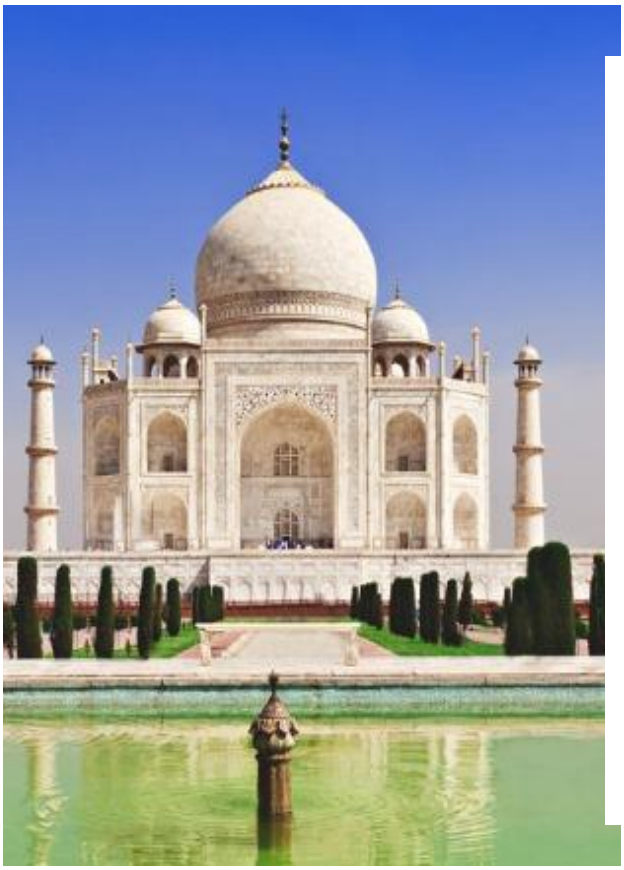
Air France and KLM continue to focus on more comfortable and sustainable travel. 100 Airbus A320neo family aircraft have been ordered, with the optional purchase rights for 60 more. The A320neo offers more than 10% unit cost reduction, as well as a 15% reduction in fuel consumption and CO2 emissions and 50% lower noise footprint compared to previous

With fleet renewal, sustainable aviation fuels and a more efficient operation, e.g. eco-piloting, being the three pillars of our sustainability efforts, both airlines can lower CO2 emissions, which contributes to reaching the net-zero emissions goals by 2050 and 50% CO2 emissions per passenger/km by 2030, i.e. -15% in absolute terms.

READ MORE

Fly to India with Air France, KLM and IndiGo

Your customers can now fly to more destinations in India thanks to Air France and KLM's new codeshare agreement with IndiGo. Fly via Delhi, Mumbai and Bangalore to Chennai, Ahmedabad, Amritsar, Kolkata, Kochi, Goa, Hyderabad, Indore, Jaipur, Pune, Kozhikode, Rajkot and Thiruvananthapuram. Customers will enjoy single check-in, earn Miles and have assistance throughout.



Go Italy with Air France and KLM

Your customers can now access even more destinations in Italy and southern Europe, including Malta and Tirana in Albania. This is thanks to Air France and KLM's new codeshare agreement with ITA Airways. Your customers can enjoy a wide range of locations, benefit from single check-in and earn Miles.

KLM receives APEX World Class Award 2022

KLM is proud to provide your customers with the very best in safety well-being and sustainability. These efforts were rewarded with the 2022 APEX World Class Award! This is the highest category of the APEX awards, where the Airline Passenger Experience Association (APEX) recognizes achievements of airlines worldwide.

Read Press Release

Flying Blue Elite Level and Miles valid longer

Solid news in uncertain times: Flying Blue will maintain your customers' Elite status and extend the validity of their Miles in 2022, as it did in 2020 and 2021. On top of that, Flying Blue will offer a (U)XP bonus of 50% to all members for every Air France or KLM flight flown between January and June 2022, helping them to maintain or upgrade their status.

> More info

Day before departure check-in at Zurich Airport

Travel hassle-free by checking i your luggage the day before your departure.
We are happy to announce that early check-in is possible again for our flights, every day between 19h00 and 21h00, at check-in area 2, row 2.

Update: Air France and KLM Booking and ADM Policy ›

Air France and KLM dynamic bundles in NDC

Direct Connect and aggregator partners can now use Air France and KLM's new optional offer in NDC's 18.2 version: Dynamic Bundles. These bundles are packages of flight tickets that initially include Paid Seats (Eco Comfort, Extra Legroom, Front Seat, Standard Seat Selection), with more options to follow. The content and prices of the Packages are not only dynamic – varying on the context and the customer -, but also attractively discounted as compared to tickets and options bought separately. One Dynamic Bundle might be offered on top of our regular Branded Fare offer. Dynamic Bundles are available on Air France and KLM websites and in the Agent Booking Tool from January 2022.

FIND OUT MORE

Air France and KLM proudly partner with

DELTA virgin atlantic 中国東方航空 CHINA EASTERN GOL transavia