



# More flexibility on flights: no change fees



## FLEXIBILITY

For a limited time, our Economy and Club Class fare options have been revised to give customers more flexibility, allowing them to change their date and destination at no cost up to 24 hours before departure. Only the fare difference, if any, will be applied.

### Economy Class

Our Eco Fares are the fare options available in Economy Class. Made up of Eco Budget, Eco Standard and Eco Flex, this range of fares has been developed to provide different levels of flexibility.

Economy Class	Eco Budget	Eco Standard	Eco Flex
Change fee per direction <sup>1</sup>	✓ No fees	✓ No fees	✓ No fees
Cancellation <sup>2</sup>	✗	✗	✓
Checked bags	Ⓢ	1 bag	2 bags
Seat selection <sup>3</sup>	Ⓢ	Standard seat	Any seat in Economy Class
Priority airport services <sup>4</sup>	✗	✗	✓

### Club Class

Collectively called Club Fares, these two fare classes offer all the advantages of Club Class, but with different levels of flexibility to cancel or change a flight.

Classe Club	Club Standard	Club Flex
Change fee per direction <sup>1</sup>	✓ No fees	✓ No fees
Cancellation <sup>2</sup>	✗	✓
Checked bags	2 bags	2 bags
Seat selection <sup>3</sup>	Seat in the exclusive Club Class cabin	Seat in the exclusive Club Class cabin
Priority airport services <sup>5</sup>	✓	✓
Meal service	Gourmet meal	Gourmet meal

✓ Included in this fare ✗ Not offered in this fare

<sup>1</sup>Fee per person, per direction, plus difference in fare. No refund will be given should the price be lower than the initial price. No changes within 24 hours of departure. <sup>2</sup>No refunds within 24 hours of departure. Refunds will be made in the method of payment on file, in case of cancellation by the client. <sup>3</sup>Fee per person, per flight segment. Eco Flex lets passengers choose any seat in Economy Class, depending on availability: standard seat, two-by-two seat, front of cabin seat or seat with more legroom. <sup>4</sup>Priority check-in, boarding and baggage handling. <sup>5</sup>Priority check-in, boarding, baggage handling and queue at security checkpoints (at the Montreal, Ottawa, Toronto, Vancouver, Glasgow, Manchester and London airports). Offer subject to change without notice.